

### **Sample 837 Scenarios**

The sample scenarios are for test and education purposes. The information is test data and does not represent actual insurance carriers, employers, injured employees, or health care providers. The information may appear to be real or confidential information. However, this is done in order to ensure the test data passes validation edits.

## TX 837 – Scenario 5

### **Physical Therapy 1 unit denied, 1 unit reduced**

Darlene Davidson is a single female, born 06/04/69. She lives at 5720 Green Drive in Dallas, TX 72309. Her telephone number is (214) 836-5527 and social security number is 224-17-3272.

Darlene works at Bagels, Etc. located at 234 Main Street in Dallas, TX 72314. Bagels, Etc.'s telephone number is (214) 472-1462.

Bagels, Etc. is covered under policy number 147673A472 by Texas Insurance Company. Texas Insurance Company is located at 789 Airport Road in Austin, TX 60606-1234 and their telephone number is (312) 555-1470 and its FEIN is 76-533244.

- On 09/18/2002, Darlene hurt her lower back while lifting boxes at Bagels, Etc.
- From 08/19/03 through 08/21/03 she received physical therapy from Carl Bones, license number PT0000432TX who worked for Spines R Us, located at 345 Lower Level, Arlington, TX 62308. FEIN is 43-5621987.
- On 09/03/03 treatment Spines R Us sent a bill to Texas Insurance Company with charges totaling \$190.00:
  - DOS 08/19/03; 97001; 1 unit; \$100.00
  - DOS 08/20/03; 97110; 2 units; \$60.00
  - DOS 08/21/03; 97033; 1 unit; \$30.00
- On 09/06/03 Texas Insurance Company received the invoice from Spines R Us
- On 09/10/03 Texas Insurance Company sent payment to Spines R Us under IC claim number 14000714D, TWCC claim number 98-778642:
  - \$100.00 paid for 97001
  - \$0.00 paid for 1 unit of 97110 using ARC W9 and \$25.00 paid for 1 unit of 97110 using ARC W1
  - \$25.00 paid for 97033 using ARC W1

On 09/15/03 Texas Insurance Company sent a transaction to TWCC covering a reporting period of 08/02/03 to 09/01/03 including the IC unique bill number 333123.

PLEASE  
DO NOT  
STAPLE  
IN THIS  
AREA

Texas Insurance Company  
789 Airport Road  
Austin, TX 60606-1234

HEALTH INSURANCE CLAIM FORM									
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN (SSN or ID) <input type="checkbox"/> FECA BLK LUNG (SSN) <input type="checkbox"/> OTHER <input type="checkbox"/>									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Darlene Davidson</b>									
3. PATIENT'S BIRTH DATE MM DD YY <b>06 04 69</b> SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>									
4. INSURED'S NAME (Last Name, First Name, Middle Initial) <b>Bagels, Etc.</b>									
5. PATIENT'S ADDRESS (No., Street) <b>5720 Green Drive</b>									
6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input checked="" type="checkbox"/>									
7. INSURED'S ADDRESS (No., Street) <b>234 Main St.</b>									
CITY STATE <b>Dallas TX</b>									
ZIP CODE TELEPHONE (Include Area Code) <b>72309 (214) 836-5527</b>									
8. PATIENT STATUS Single <input checked="" type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/> Employed <input checked="" type="checkbox"/> Full-Time Student <input type="checkbox"/> Part-Time Student <input type="checkbox"/>									
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) <b>Texas Insurance Company</b>									
10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) _____ c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO									
11. INSURED'S POLICY GROUP OR FECA NUMBER <b>147673A472</b>									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ DATE _____									
13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____									
14. DATE OF CURRENT: MM DD YY <b>09 18 02</b> ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP)									
15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY									
16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY									
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>James Boudreaux, MD</b>									
18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
19. RESERVED FOR LOCAL USE									
20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE) 1. <b>847 2</b> 2. _____ 3. _____ 4. _____									
22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.									
23. PRIOR AUTHORIZATION NUMBER									
24. A B C D E F G H I J K DATE(S) OF SERVICE To Place of Service Type of Service PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) DIAGNOSIS CODE \$ CHARGES DAYS OR UNITS EPSDT Family Plan EMG COB RESERVED FOR LOCAL USE MM DD YY MM DD YY CPT/HCPCS MODIFIER 08 19 03 08 19 03 11 97001 1 100 00 1 08 20 03 08 20 03 11 97110 1 60 00 2 08 21 03 08 21 03 11 97033 1 30 00 1									
25. FEDERAL TAX I.D. NUMBER SSN EIN <b>43-5621987</b> <input checked="" type="checkbox"/>									
26. PATIENT'S ACCOUNT NO.									
27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO									
28. TOTAL CHARGE \$ <b>190.00</b>									
29. AMOUNT PAID \$									
30. BALANCE DUE \$									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) <b>Carl Bones PT0000432TX</b> SIGNED _____ DATE <b>09/03/03</b>									
32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office) <b>Spines R Us</b> <b>345 Lower Level</b> <b>Arlington, TX 62308</b>									
33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE # <b>Spines R Us</b> <b>345 Lower Level</b> <b>Arlington, TX 62308</b> PIN# _____ GRP# _____									